

Children's Services Scorecard - Quarter 1, 2016-17

PI Ref	Measure	Polarity	Stat Neigh Av	National Av	Target	Yr. end 15-16	Qu 3	Qu 4	Qu 1 16-17	Yr. end 16-17	RAG	Quarterly dir of travel	Comments	C&YP Plan Priority	Corporate Priority
Safeguarding															
1.1	Number of contacts					9842	2707	2710	2713			➡	This is the 3rd quarter that the number of contacts have remained static, which suggests that this is the number we would reasonably expect. This represents a rate of approximately 361 referrals per 10,000 children in any given quarter. It is difficult to compare this with other local authorities due to the differing front door arrangements.	2 Feel & Be Safe	Outcome 5
1.2	Number of referrals					3749	895	970	940			⬇	This is a slight reduction on the previous quarter, but not of significant note. Cheshire East rate of referral per 10,000 remains comparable with our closest statistical neighbour, Cheshire West and Chester (CWAC).	2 Feel & Be Safe	Outcome 5
1.3	% contacts to referrals					38%	33%	36%	35%			➡	This remains static at approximately 1 in 3 contacts resulting in a social care assessment.	2 Feel & Be Safe	Outcome 5
1.4	Number of repeat referrals					829	194	225	239			⬆	Whilst there is a small increase in the number of re-referrals, the rate remains fairly constant. This continues to illustrate the need to develop better early help for families with complex needs and to support agencies in continuing their lead role with the family.	2 Feel & Be Safe	Outcome 5
1.5	% repeat referrals	Low is good	22.5%	24.0%	<20%	22%	22%	23%	25%			⬆	The small increase in the percentage rate still ranks Cheshire East within statistical neighbours' performance based on 2014-15 published benchmarking data and slightly lower than the NW average. The latest regional comparable data from Q3 showed repeat referrals ranged from 10.8% in Halton to 28.2% in Knowsley and highlighted 14 of 23 areas seeing an increase between Q2 and Q3.	2 Feel & Be Safe	Outcome 5
1.6	Number of children that went missing 5 times or more from home (quarterly figure is 5 or more times in any month in that quarter)	Low is good				13	supressed	supressed	supressed			⬇	In the first quarter of 2016-17 the figure has been suppressed because it is so low. This is a positive picture as it indicates that where there are issues, the appropriate multi agency plan is in place and that individuals are not at risk from the dangers associated with going missing from home.	2 Feel & Be Safe	Outcome 5
1.7	% of assessments completed within 45 days	High is good	81%	81%	85%	87%	89%	85%	85%			➡	In addition to this figure remaining at a consistently high level we have seen an increased percentage of assessments being completed within 15 days, which suggests that where cases are more straightforward, the service is either signposting to early help services quicker or putting in focused packages of support at the child in need (CIN) level in a more timely fashion. Likewise, where risk is great, the service is escalating quickly therefore mitigating risk.	2 Feel & Be Safe	Outcome 5
1.8	Number of children in need (CIN) - local definition					1133	1215	1133	1133			➡	The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.9	Rate of children in need (CIN) per 10,000 - local definition					150.9	161.8	150.9	150.9			➡	Rate of children in need is calculated using the population figure of 75,100. The local position has remained consistent across the last 12 months and is broadly in line with the expected levels of CIN based on Cheshire East's demographic profile.	2 Feel & Be Safe	Outcome 5
1.10	% initial child protection conference (ICPC) within 15 days of Section 47 enquiry (S47)	High is good	81%	61%	100%	65.0%	89%	67%	75%			⬆	Whilst lower than our statistical neighbour average, Cheshire East's performance is much better than the national average and a substantial improvement on the 2015-16 outturn. Over the last 3 quarters our performance has seen on average 77% of cases moved on within 15 working days. This suggests that the action plan around timely notification to the Safeguarding Unit is working. Any cases not meeting the 15 day target are closely scrutinised through audit for lessons learnt.	2 Feel & Be Safe	Outcome 5
1.11	Number of children subject to child protection (CP) plan [includes child sex exploitation (CSE) Plans]					273	271	273	268			➡	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan and that this is a number reflective of our demographic profile.	2 Feel & Be Safe	Outcome 5
1.12	Rate of children subject to child protection (CP) plan per 10,000		38.7	42.9		36.3	36.1	36.3	35.7			➡	Whilst at the lower end of our statistical neighbour cohort, audits suggest that the right individuals are on a plan and that this is a number reflective of our demographic profile.	2 Feel & Be Safe	Outcome 5
1.13	% children becoming subject to a child protection (CP) plan for 2 nd / subsequent time	Low is good	18.7%	16.6%	<15%	19%	11.1%	22.4%	23.3%			⬆	Whilst this is showing a continued upward trend our most recent comparison data in the NW (from quarter 3) indicated that the majority of authorities were reporting rates higher than the national average for 2014-15, with percentages ranging from 5.9% to 30.3%. Repeat plans for Q1 represent a small number of families with multiple siblings.	2 Feel & Be Safe	Outcome 5
1.14	Number of child protection (CP) plans over 2yrs	Low is good	supressed	2.3%	0%	0%	0%	0%	0%			➡	All children subject of a plan for 12 months+ are actively tracked. This current performance is positive and indicates that these vulnerable children do not experience drift.	2 Feel & Be Safe	Outcome 5
1.15	Number of children on a child sexual exploitation (CSE) plan					8	6	8	6			⬇	This number represents the individuals who are on a specific child sexual exploitation (CSE) plan. There are other individuals we are supporting where CSE actions form a part of an overarching CIN/CP/LAC plan. In addition, where any agency has concerns around individuals they are brought to the multi-agency CSE group for discussion and possible tracking.	2 Feel & Be Safe	Outcome 5
1.16	% child protection (CP) children reviewed in timescales (year to date fig)	High is good	93%	94%	100%	92%	90%	100%	99%			➡	The improvement on the performance in this area has been maintained for 2 quarters and is ahead of statistical neighbour and national average. This is reflective of improved practice around timely notification and arrangement of review conferences. It is important to note that there were always be the occasional unforeseen circumstance that will prevent performance being 100% continually.	1 Having A Voice	Outcome 5
Cared for Children															

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2.1	Number of cared for children				350-400	387	394	387	400			⬆	It is being reported nationally and locally that numbers of cared for children are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates. We have amended our target to reflect a range in which we consider our cared for population to be appropriate.	2 Feel & Be Safe	Outcome 5
2.2	Rate per 10,000 cared for children		59.8	60	46.6 - 53.3	51.5	52.5	51.5	53.3			⬆	It is being reported nationally and locally that numbers of cared for children are increasing. Cheshire East remains at the lower end of our statistical neighbour group, with latest figures from CWAC and Warrington showing much higher rates. We have amended our target to reflect a range in which we consider our Cared 4 population to be appropriate.	2 Feel & Be Safe	Outcome 5
2.3	% cared for children with 3 or more placements in year	Low is good	data not yet released		<10%	12.2%	13.9%	12.2%	13.8%			⬇	This figure is a rolling year to date position and relates to 56 individuals.	2 Feel & Be Safe	Outcome 5
2.4	% cared for children in long term stability placement	High is good	data not yet released		80%	66.7%	73.0%	66.7%	70.2%			⬆	This small but significant improvement demonstrates continued proactive approach to pre-disruption work to prevent placement and effective matching of placements from the outset.	2 Feel & Be Safe	Outcome 5
2.5	% cared for children reviews in timescales	High is good				96%	97%	97%	97%			➡	Whilst every effort is made to review individuals in good time, there will always be the occasional delay due to unforeseen circumstances. In Q1 of those that weren't reviewed in timescales 62% were seen within 3 weeks of the target review date and 100% within 4 weeks of the target review date.	1 Having A Voice	Outcome 5
2.6	Number of cared for children in internal foster care (including friends and family placements)	High is good				210	199	210	191			⬇	Whilst there appears to be a small drop in the percentage of cared for children in internal foster care placements, of the 66 beds not in use there were only 20 vacant beds. The rest were unavailable primarily due to respite provision.	2 Feel & Be Safe	Outcome 5
2.7	Number of cared for children in external foster care	Low is good				89	88	89	97			➡	This growth is as a result of increased demand and the targeted move of children from residential care.	2 Feel & Be Safe	Outcome 5
2.8	Number cared for children placed over 20 miles from home address (Cheshire East and out of borough)	Low is good				69	74	69	77			➡	Although there is a slight increase in this figure, it is important to note that almost 20% of these are placed either with family/ relatives or in adoption placements.	2 Feel & Be Safe	Outcome 5
2.9	Number of cared for children that went missing 5 times or more (quarterly figure is 5 or more times in any month in that quarter)	Low is good				16	7	8	5			⬇	In Q1 there was a total of 5 individuals who have had more than 5 missing episodes in any given single month All individuals are offered interviews following missing episodes and the information is used to inform the cared for plan to manage and reduce the risk associated with going missing.	2 Feel & Be Safe	Outcome 5
2.10	% of initial health assessments requested within 48 hours of coming into care	High is good				11%	4%	20%	69%			⬆	During the first quarter of 2016-2017 there were 57 children who entered the care system, 55 of which required the Initial Health Assessment (IHA) Part A completing within 48 hours of entering care. The number of IHA Part A being completed within timescale has increased each month from 42% in April 2016 to 88% by the end of June 2016 with a total of 69% for Quarter 1. This is due to a review and change in process to enable operational efficiency.	4 Being Healthy	Outcome 5
2.11	% of initial health assessments completed by paediatricians within 20 days	High is good				34%	29%	12%	36%			⬆	During the first quarter of 2016-2017 there were 57 children who entered the care system, 50 of which required an IHA completing within 20 working days. There were 7 that did not require completion due to one transferring from another local authority with a completed IHA and six returned home within 20 days of entering care. The percentage of IHAs completed within timescale has increased each month from 24% in April 2016 to 57% in June 2016, with a total of 36% for Quarter 1.	4 Being Healthy	Outcome 5
2.12	% of children in care over 12 months with a health check in the last year	High is good	84%	90%		73.9%	73.7%	73.9%	71.2%			➡	There is ongoing work to ensure that all cared for children and young people get sufficient support and advice around their health and wellbeing. A new Cared for Nurse took up post in July 2016 to drive this.	4 Being Healthy	Outcome 5
Care Leavers															
3.1	Number of care leavers					225	219	225	201			⬇	All care leavers are supported with access to a Personal Assistant (PA) to offer help and guidance as they move to independence together with financial support as appropriate to individual needs.	5 Best Skills & Quals	Outcome 3
3.2	% not In education, employment or training (EET)	Low is good				42%	43%	42%	47%			➡	Of the 64 individuals not in education employment or training (NEET), over 39% are engaged in positive activities that are developing skills for the work place. Excluding those pregnant/ with parenting responsibilities and those unavailable to the workplace due to illness/ disability/custody there are only 14 individuals that are NEET and able to work. Active support is in place via Personal Assistants for these individuals.	5 Best Skills & Quals	Outcome 3
3.3	% in suitable accommodation	High is good				96%	66%	95%	95%			➡	There are 6 care leavers aged 18-21 known to be in unsuitable accommodation. This includes individuals currently in custody. Improved tracking in the care leavers service means that these young people are known and work continues to engage them where possible to improve their accommodation and support.	2 Feel & Be Safe	Outcome 5
Adoption															
4.1	% of children ceased to be looked after due to adoption - year to date fig	High is good				12.8%	10.6%	12.8%	21.0%			⬆	This figure reflects 9 individuals out of 43 who have left care since 1/4/2016.	2 Feel & Be Safe	Outcome 5
4.2	% of children ceased to be looked after due to granting of special guardianship order (SGO) - year to date fig	High is good				18.4%	17.3%	18.4%	11.6%			➡	Whilst less than the previous quarter, it is important to note that this only reflects one quarter of the year and that the % rate should increase as the year progresses.	2 Feel & Be Safe	Outcome 5
4.3	Number of children adopted in period	High is good			30	18	supressed	7	9			⬆	In addition to the 9 adoptions in the first quarter, we have 29 individuals with an adoption plan, 20 of which are living with their adoptive family.	2 Feel & Be Safe	Outcome 5
4.4	% children who wait less than 16 months between entering care and moving in with adoptive family	High is good				83%	79%	78%	84%			⬆	This is an improving picture from last year and reflects timely decision making to ensure children and young people are in a permanent placement as quickly as possible.	2 Feel & Be Safe	Outcome 5

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4.5	Average number of days between entering care and moving in with adoptive family (A1 national indicator)	Low is good			426	545	592	545	936			↑	Although this has been RAG rated red, the story behind the data is very positive. This is due to the extremely positive outcome of children and young people being adopted by foster carers after a number of years due to a freestanding application. This is reflected in the reduced figure at 4.7 below.	2 Feel & Be Safe	Outcome 5
4.6	Average number of days between placement order and match with adoptive family (A2 national indicator)	Low is good			121	99	97	99	49			↓	This demonstrates the robust activity around timely decision making and activity around quickly matching individuals to adopters once a placement order has been granted.	2 Feel & Be Safe	Outcome 5
4.7	Average number of days between entering care and moving in with adoptive family/ foster carer who becomes adoptive family	Low is good			426	477	592	477	243			↓	This should continue to improve as more fostering to adopt applications are approved.	2 Feel & Be Safe	Outcome 5

Education and 14-19 Skills

Virtual School															
5.1	% attendance of children in care (quarterly figure is all cared for children rather than those in care for 12mths which are published figs)	High is good	95.9%	96.1%	95%	94%	94%	94%	89%			→	The attendance figure includes the Year 11 cohort who were taking exams. If this is taken into account, actual attendance for quarter 1 is 95% and in line with the target.	5 Best Skills & Quals	Outcome 3
5.2	% persistent absence of children in care (quarterly figure is all cared 4 rather than those in care for 12mths which are published figs)	Low is good				15%	14%	15%	18%			→	This equates to 55 children. The rate of persistent absence of cared for children is similar to that of all children (ref 6.8). Excluding year 11 whose attendance was low due to study leave during exam period, the number of children with attendance below 90% fell during the quarter. Good attendance is promoted by monthly monitoring, liaison with Education Welfare Officers and contact with carers.	5 Best Skills & Quals	Outcome 3
5.3	% personal education plans (PEPs) less than 6 months old	High is good				88.4%	52.2%	88.4%	89.2%			↑	This includes all children known to the Virtual School. Some young people over 16 do not wish to continue their PEP meetings, but the Virtual School continues to offer support via the Social Worker and pathway plan. This includes young people over the age of 18 who are still accessing Virtual School support. The rate of completion and return is improving due to the allocation of an Apprentice to chase PEPs from schools and Social Workers for PEPs for children under 2 years old.	5 Best Skills & Quals	Outcome 3

Schools

6.1	% good or outstanding secondary schools	High is good		76%		86.4%	86.3%	86.4%	86.4%			→	The profile for secondary school Ofsted outcomes remains strong. Over the last 12 months there has been a reduction in schools judged inadequate, as well as an increase in outstanding schools.	5 Best Skills & Quals	Outcome 3
6.2	% good or outstanding primary schools	High is good		87%		92.7%	93.6%	92.7%	92.7%			→	The profile for primary schools remains very strong, which is positive considering the high number of primary schools across the borough.	5 Best Skills & Quals	Outcome 3
6.3	% good or outstanding special school	High is good				80%	80%	80%	80%			→	The only reason that the data shows a reduction from 100% is due to the additional special school at Church Lawton which has not yet been inspected.	5 Best Skills & Quals	Outcome 3
6.4	Number of fixed term exclusions starting in month	Low is good				1889	593	441	432			↓	Q1 represent the summer term figures to date. As many of the Year 11 pupils will have left during May/ June it is likely that this figure will remain unchanged.	5 Best Skills & Quals	Outcome 3
6.5	Number of permanent exclusions starting in month	Low is good				37	12	13	12			↓	Q3 and Q4 represent the 7 months from September 2015 to March 2016, ie two terms. Statistically the summer term figures tend to be smaller due to Year 11 only being in for a short time.	5 Best Skills & Quals	Outcome 3
6.6	Number of fixed penalty notices issued	Low is good				1056	421	298	189				Since 13th May Cheshire East has stopped issuing penalty notices for leave of absence, requesting that schools to not send through any further paperwork. Regular absence penalty notices have continued to be issued. This is reflected in the substantial reduction in Q4.	5 Best Skills & Quals	Outcome 3
6.7	Number of prosecutions	Low is good				118	26	55	29				Q4 represents the summer term. Prosecutions follow where parents do not pay the fine. The same ruling as detailed in 6.6 above applies. Leave of absence prosecutions are on hold which is reflected in the reduced number seen.	5 Best Skills & Quals	Outcome 3
6.8	% of pupils with less than 90% attendance in the quarter	Low is good				19%	12%	12%	13%			↓	This is an indicative figure based on the data loaded into schools education databases to date and reflects the combined attendance for April - June 2016. We would expect this figure to be slightly higher in Q1 (April - June) due to the number of Year 11 recorded as absent during exam period	5 Best Skills & Quals	Outcome 3
6.9	% of pupils with less than 90% attendance year to date	Low is good				19%	9%	11%	13%			↓	This is an indicative figure based on the data loaded into schools education databases to date and reflects the combined attendance for April - June 2016. We would expect this figure to be slightly higher in Q1 (April - June) due to the number of Year 11 recorded as absent during exam period.	5 Best Skills & Quals	Outcome 3
6.10	Current number of pupils being educated at home (year fig is total number of unique individuals)					286	252	276	267			↓	There has been a small reduction in the number of individuals educated at home. This may be reflective of the Year 11 cohort that will no longer be in education.	5 Best Skills & Quals	Outcome 3

Prevention and Support

Prevention and Early Intervention															
7.1	% of all 0-4 children registered at children's centre	High is good				82%	82%	82%	82%			→	Registration is being maintained due to the collaborative approach with health colleagues and children's centre managers ensuring that individuals are informed of the support and offer available at the centres during their antenatal care.	2 Feel & Be Safe	Outcome 5
7.2	% of all 0-4 children engaged at children's centre	High is good					27%	24%	22%			→	Due to the extremely high take up of the 2,3 and 4 year old offer it is inevitable that engagement at children's centres will be lower. The crucial point is that these individuals are accessing appropriate provision to give them the best start in life.	2 Feel & Be Safe	Outcome 5
7.3	% 0-4 engaged at children centres (most vulnerable i.e CIN/CP/LAC that have attended 3 or more times in the last 12 months)	High is good				56%	58%	56%	57%			→	This is a slight improvement from last year. Work continues to ensure that Social Workers highlight the advantages of the children's centre offer to all vulnerable families.		
7.4	% eligible children taking up 2 year old offer (termly figure only)	High is good		72%		77%	77%	77%	75%			→	Despite a very small reduction, the take up of the 2 year old offer in Cheshire East continues to out-perform the national average.	5 Best Skills & Quals	Outcome 3

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7.5	% children taking up 3 and 4 year old offer (termly figure only)	High is good					97%	99%	97%			➡	This is an approximation based on known data. We know the number of Cheshire East children taking up the offer at settings in the borough, but we are not aware of all those attending settings in other authorities. The population figures are estimates taken from two years ago and the term in which a child becomes eligible depends on when their birthday falls as they are eligible the term following their 3rd birthday. The figures given assume no children go out of authority to claim their 3 and 4 year old funding, that the population estimates are accurate and birthdays are distributed evenly through the year. This is therefore a minimum figure and it is likely uptake is in excess of 97%.		
7.6	Number of families turned around (family focus) - claims made at agreed points in the year	High is good				21	supressed	19	9			➡	The quarter 1 figure of 9 families is the number of claims made at the end of March 2016 in Phase 2. The current claims window for DCLG closes in early September and we are able to add claims to the list for submission at any point during that time. As at July 2016, there are a further 17 claims bringing the total to 28, however other cases are being tracked and we expect to have more by the time the next claim is submitted.	2 Feel & Be Safe	Outcome 6
Youth Support															
8.1	Number of young people accessing the youth support service								1298			↕	The Youth Support Service works with young people aged 13-19 or 13-25 (with additional needs) providing youth work and targeted support. The total number of individuals who accessed the service in quarter 1 was 1,298.	5 Best Skills & Quals	Outcome 2
8.2	Number of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				323	310	323	328			➡	Of this cohort 116 are not currently available to the labour market. The primary reasons for this are illness which account for 46% and teenage parents/ pregnancy which accounts for 52%.	5 Best Skills & Quals	Outcome 2
8.3	% of young people not in education, employment or training (NEET) individuals [yr. 12-14]	Low is good				2.8%	2.7%	2.8%	2.8%			➡	We continue to have outstanding performance in this area compared to our statistical neighbours due to our proactive approach.	5 Best Skills & Quals	Outcome 2
8.4	Number of individuals where education, employment or training (EET) status not known	Low is good				45	65	45	30			↕	Every effort is undertaken to ensure that we know the status of all individuals. It is extremely positive that the number we are not in contact with continues to reduce each quarter. There will always be a small cohort who we will be unable to contact as they reach age 18/19 and are travelling overseas etc.	5 Best Skills & Quals	Outcome 2
Youth Engagement Service															
9.1	Number of young people sentenced to custody (quarterly fig)	Low is good				7	supressed	supressed					Quarter 1 data not yet available	4 Being Healthy & Making Positive Choices	Outcome 1
9.2	Number of young people remanded to custody (quarterly fig)	Low is good				supressed	0	supressed		supressed			Quarter 1 data not yet available	4 Being Healthy & Making Positive Choices	Outcome 1
9.3	Number of first time entrants - rolling 12 month figure (data from police national computer)	Low is good				94	111	94					Quarter 1 data not yet available	4 Being Healthy & Making Positive Choices	Outcome 1
9.4	Rate of first time entrants - rolling 12 month figure (data from police national computer)	Low is good		369		281	331	281					Quarter 1 data not yet available	4 Being Healthy & Making Positive Choices	Outcome 1
Special Educational Need (SEN)															
10.1	Number of new education, health and care needs assessments requests in month					268	74	79	77				The number of new education, health and care needs assessments in quarter 1 is broadly in line with previous quarters, which suggests an annual figure of around 300 new requests each year.	6 Additional Needs Additional Chances	Outcome 3
10.2	% of new education, health and care plans (EHCP) completed with 20 weeks	High is good				44.8%	49.7%	61.2%	21.7%			↓	Of the 23 new EHCP plans completed in quarter 1, only 5 were completed within 20 weeks. In addition there were 83 transfers completed 57% of which were completed within 16/20 weeks. Additional staff are being recruited to the team to ensure that demand can be met and timeliness improved.	6 Additional Needs Additional Chances	Outcome 3
10.3	Number of ongoing transfers from statements of educational need/learning difficulty assessments (LDA) to education, health and care plans (EHCP)					184	273	184	301			↑	An additional 4 staff have been recruited to the SEND team dedicated to transfer work and this is clearly evident in the increased number of transfers in progress.	6 Additional Needs Additional Chances	Outcome 3
10.4	Total number with an education, health and care plan (EHCP) [accumulative]					794	554	794	880			↑	This is a steadily improving picture which should begin to increase at a greater percentage due to the additional staff now in place to support transfers.	6 Additional Needs Additional Chances	Outcome 3
10.5	Total number with an education, health and care plan (EHCP) or statement of educational need					1775	1689	1775	1784				This is an indicative figure as there are a small number of individuals where the SEN has been closed within the system before the EHCP has been finalised.	6 Additional Needs Additional Chances	Outcome 3